

Vhi Members - Patient Information Teledermatology

The process

Upon arrival at the clinic for your Teledermatology Consultation, our Scanning Nurse will record your relevant medical history and complete a series of **high definition microscopic and macroscopic images** of the skin complaint(s).

What happens next

The images of your skin complaint, along with your medical history taken by the Scanning Nurse, will be reviewed by one of our Consultant Dermatologists. When your results are available, you will receive communication from our medical team in relation to your diagnosis **and the treatment plan**.

Possible outcomes

No follow-up required – all is well, and no intervention is needed. You or your GP will receive your discharge letter. An SMS will also be sent to you with a direct link to where you can view your results. For any queries regarding your medical records, please contact us or your GP.

A prescription is required – you will receive a call from our GP to discuss the Consultant's recommendations. Once you have spoken with our GP, a valid prescription will be sent to your chosen pharmacy. Should you hold a GMS card, a valid prescription will be posted out to the address you have provided, please bring this to your GP to be transcribed onto a GMS prescription.

Follow-up consultation required – you may be referred for a surgical procedure or a face-to-face consultation with one of our Consultants. You will receive communication from a member of our medical team in relation to the Consultant's recommendations. You will be offered a follow-up appointment in Vhi 360 Health Centre located in Carrickmines, Co. Dublin.

For further information, contact us on:

Website allview.ie | Email vhi360@allview.ie | Phone **01 224 8111**

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